All-Inclusive Policies & General Information
Dear Guests,

We are delighted to welcome you at the Elias Beach Hotel and in all our food & beverage outlets. The purpose of this booklet is to introduce you to our outlets, each one having its own specific features, and above all to help you enjoy them to the fullest!

In addition, this booklet provides important information about our all-inclusive policies which we kindly ask you to read very carefully. These operating policies apply to all our outlets to ensure a comfortable, safe and pleasant dining experience for your holiday.

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THE ALL-INCLUSIVE WRISTBANDS AND DAY-PASSES

Upon check-in you will receive an all-inclusive wristband that entitles you to take full advantage of our food and beverage departments. Kindly wear your wristband at all times, otherwise the staff will not be authorised to serve you.

Our wristbands come in different colours, as follows:

- **Blue Wristbands:** for in-house adults.
- **White with orange checks wristbands:** for in-house children and teenagers up to 18 years old. In accordance with our strict instructions, our staff will not serve alcoholic beverages to any guests wearing a white with orange checks wristband.

Day Passes for Non-Residents:
Special packages for either a particular banqueting event or for the whole day are available for non-residents and can be obtained at our reception desk.

For detailed charges please contact our reception team.

WHAT’S INCLUDED IN YOUR ALL-INCLUSIVE PACKAGE

The Elias Beach Hotel all-inclusive package will enhance your holiday experience by offering you the delicious pleasure of unlimited food and beverages. Day and night, meals, snacks, ice creams and drinks are yours to enjoy throughout the hotel.

What’s included?
- Lavish breakfast, lunch and dinner themed buffets.
- Choice of 4 dining outlets for your dinner, including the following:
  - **Flavours Restaurant & Amadeus Restaurant** (2 different dining seating areas, catered from the same themed buffet area and open subject to availability).
  - **Kiku Japanese Restaurant & Blue Paradise Cyprus Taverna** (2 theme restaurants open summer season and subject to availability).
- Delicious top quality local ice cream (11:30 hrs - 22:00 hrs).
- A full range of local alcoholic and non-alcoholic beverages (10:00 hrs - 23:00 hrs).
- Drinks and refreshments available at the Splash Pool Bar as well as in the lobby lounge and veranda.
- In your mini-bar upon arrival: 2 bottles of mineral water, 2 soft drinks and 2 packets of orange juice (please note that these items will not be replenished).
- All kinds of tasty snacks are served in Flavours Restaurant between 11:00 hrs - 22:00 hrs.

Find out more…
For more information, such as opening hours and days as well as descriptions of each outlet, please refer to the respective section of this booklet. To avoid any misunderstandings and in order to make the most of your package, please read carefully the information found in our “All-Inclusive Policies” section.

Room Service
All items ordered from the Room Service menu will be charged according to the prices listed. An additional room service charge of €3.00 per order shall apply.

Note
Room service, Mokka Bar (à la carte) and Blue Paradise (à la carte) are not included in the All-Inclusive package.

YOUR FOOD OUTLETs: THE RIGHT BITE AND PLACE

Elias Beach Hotel offers four food outlets in different settings, whereas each one has its own distinctive ambience and theme (Flavours Restaurant & Amadeus Restaurant are 2 different dining seating areas, catered from the same buffet area and Kiku Japanese Restaurant & Blue Paradise Cyprus Taverna are 2 different theme restaurants).

All-day dining and endless flavours
Visit our main restaurant for breakfast, lunch or dinner, and choose a different ‘perspective’ every time, depending on your preferred setting and who you are dining with: Enjoy the warm atmosphere indoors or choose to sit outside on the terrace by the pool and the elegant gardens. The extensive buffet features on-the spot show cooking, salads, pastas, pizzas and the divine sweets corner. Our chefs offer you a rotating variety of themed buffets to ensure that you try something different every day!

Operating Hours:
- **Breakfast:** 07:00 hrs - 10:00 hrs.
- **Lunch:** 12:30 hrs - 14:30 hrs.
- **Dinner:** 18:30 hrs - 21:30 hrs (winter season) - 19:00hrs - 21:30hrs (summer season)

Cuisine:
- Different theme night every evening including kids’ buffet.

Who & When:
- For everyone, every day.

Reservations:
- Not required.

Service:
- Buffet & live cooking, waiter service for drinks only.

Dress Code:
- Shorts and T-shirts are allowed ONLY during breakfast and lunch; smart casual at dinner time (no shorts, no swimwear, no sandals, no vests).
- In the interest of your health and safety, please do not enter the Restaurant barefooted.
- Please do not enter the Restaurant in wet clothes.

Note:
- Large group? Our Restaurant Manager would be happy to reserve a suitable table for the entire duration of your stay.
Dress up for an evening meal in a warm atmosphere.

**Operating Hours:**
**Dinner:** 18:30 hrs-21:30 hrs (winter season) - 19:00 hrs-21:30 hrs (summer season -subject to availability)

**Cuisine:** Different theme night every evening including kids’ buffet.

**Who & When:** For everyone, every day.

**Service:** Buffet & live cooking, waiter service for drinks only.

**Dress Code:** Smart casual at dinner time (no shorts, no swimwear, no sandals, no vests).
- In the interest of your health and safety, please do not enter the Restaurant barefooted.
- Please do not enter the Restaurant in wet clothes.

*A contemporary Oriental taste experience*

In a charming outdoor location, this exclusive restaurant enjoys stunning views of the glittering Mediterranean Sea and landscaped gardens of the hotel. The restaurant serves the best of contemporary Japanese cuisine as many dishes are prepared live on the spot thus offering a memorable dining experience.

**Operating Hours:** 4-5 times a week
**Dinner:** Family Dinner - 19:00 hrs-20:30 hrs / Adults Only Dinner - 20:30 hrs-22:30 hrs

**Cuisine:** Sushi, Teppanyaki.

**Who & When:** For everyone, once per week.

**Reservations:** Required. Please use the info kiosk to book your table.

**Service:** À la carte menu.

**Dress Code:** Smart casual.

Note: Opening days and hours are subject to weather conditions.
Your local Cyprus Tavern.
In an enchanting setting right on the beach, Blue Paradise serves a tavern-style menu with a traditional Cypriot meze including meat platters and authentic traditional sweets, all made from premium local ingredients.

**Operating Hours:** 1-3 times a week  
**Dinner:** 19:00 hrs - 22:00 hrs  
**Cuisine:** Traditional Cyprus Meze.  
**Who & When:** For everyone, once per week.  
**Reservations:** Required. Please use the info kiosk to book your table.  
**Service:** Meze style.  
**Dress Code:** Smart casual.

Note: Opening days and hours are subject to weather conditions.

The brand new Havana Entertainment Venue is now open and offers, evening entertainment most days of the week in an ambience of fun and excitement. From kids’ disco parties and games to spectacular adult-oriented musical cabaret shows, every evening at the Havana Venue is a great night out!

**Operating Hours:** Open several times a week, 20:00 hrs - 24:00 hrs  
**Menu:** Full bar menu with local cocktails, beers, wines & sparkling wines, cognacs & brandies, liqueurs, digestives & aperitifs, soft drinks and juices.  
**Who & When:** For everyone.  
**Service:** Counter service.  
**Dress Code:** Smart casual at all times.  
**Entertainment:** Please refer to our weekly entertainment program for the hotel’s animation team evening shows.
YOUR BEVERAGE OUTLETS: DROP IN FOR A DRINK

Our main coffee bar in the lobby/terrace is a superb facility serving a wide range of alcoholic beverages and a full selection of first-class coffees and aromatic teas.

Operating Hours: Open daily, 10:00 hrs - 23.00 hrs
Menu: Fully bar menu with local cocktails, beer, wines & sparkling wines, cognacs & brandies, liqueurs, digestives & aperitifs, soft drinks and a selection of coffees. Please refer to the all-inclusive beverage menu for more details.
Who & When: For everyone, anytime.
Service: Waiter service.
Dress Code: Smart casual at all times.

Take a break from the pool or the beach and enjoy cool off with your favourite refreshments, cold snacks and ice creams without leaving the pool deck!

Operating Hours: Open daily, 10:00 hrs - 18.00 hrs (summer period).
Menu: Fully bar menu with local cocktails, beer, wines & sparkling wines, juices, soft drinks and a selection of coffees. Please refer to our all-inclusive beverage menu for more details.
Who & When: For everyone, anytime.
Service: Counter service.

Note: Opening days and hours are subject to weather conditions.

TIME FOR A SNACK

The most popular snacks and salads are yours to enjoy throughout the day in two different outlets: The Splash Pool Bar and the Flavours Restaurant.

Splash Bar: Everyone is welcome
Snack Hours: Open daily, 10:00 hrs - 18.00 hrs (summer period).
Counter Service Menu: Packed cold sandwiches, green salads, ice cream and various beverages.

Flavours Restaurant: Everyone is welcome
Snack Hours: Daily, 11:00 hrs - 12:00 hrs & 15:00 hrs - 18:00 hrs
Menu: A wide range of hot snacks is offered in our Flavours Restaurant.

Note: After dinner, a selection of cold sandwiches is served at the main bar.
OUR ALL-INCLUSIVE POLICIES
To ensure that you enjoy the full benefits of your all-inclusive arrangements and to avoid any misunderstandings, please note the following points:

1. Wristbands: Wear your wristband at all times so that you receive all the all-inclusive benefits & services. Without the wristband, our staff will not be able to offer you the services you are entitled to.

2. Mini-Bar: Upon arrival, your mini-bar will include 2 bottles of local mineral water, 2 soft drinks and 2 packets of orange juice. Enjoy them with our compliments, but please note that these items will not be replenished.

3. Non-Residents:
   - Offering food and drinks to non-resident guests is strictly prohibited. Kindly abide by this rule, otherwise the hotel will be obliged to deny you the service you are entitled to and will ask the non-residents to leave the hotel premises immediately.
   - Non-residents are welcome on the hotel premises upon purchase of a Day-Pass, which is available at reception. Upon receiving this special Day Pass, non-residents can enjoy their visit. Please contact our reception desk for more information.

4. Beverage Outlets:
   - To avoid unnecessary waste, please order no more than 2 drinks per person at a time.
   - For your personal safety, no glasses are allowed around the pool, in the garden areas and in the guest rooms. Please use only the plastic glasses available at the pool bar.
   - The all-inclusive package is valid only until 23:00 hrs. After 23:00 hrs all drinks will be charged according to the prices listed on the menu.
   - If you wish to order any drinks, which are not included in the all-inclusive package, e.g. imported drinks, normal menu prices will apply.
   - Our staff is strictly instructed not to serve alcohol to guests under certain conditions, which are specified below:
     - If an all-inclusive guest is seen abusing alcohol*
     - If children under 18 years of age are seen drinking alcoholic beverages.
     - If an all-inclusive guest is not wearing his/her wristband.
     - If an all-inclusive guest offers food or beverages to a non all-inclusive guest.
   - *Please note that the Hotel Management is obliged to abide by Cyprus regulations according to which the Management reserves the right to refuse the provision of services to intoxicated guests.

5. Food Consumption: All meals and snacks must consumed only in the designated food outlets. Take-away is not allowed.

6. Packed Lunches and Take-Away: For health & safety reasons, packed lunches and take-away meals are strictly prohibited.

7. Restaurant Reservations: Table reservations are required for our Kiku and Taverna restaurants. You can make your reservations at the InfoKiosk at any time. For same day bookings the reservation has to be made no later than 15:00 hrs.

8. Dress Code: Please note the dress code required for each dining outlet, as described in the information provided. The hotel reserves the right to refuse entry, if a guest is not dressed accordingly.

Please be advised that the management of the hotel reserves the right to change any information mentioned in this document without any prior notice.

INFO-KIOSK FOR RESTAURANT RESERVATIONS
Reserving a table in your favourite restaurant was never easier! Thanks to our 24-hour Info-Kiosk Reservations System, you can book a table in any one of our restaurants, anytime in advance. For your convenience, an Info-kiosk is available next to the lower lobby area.

How to use our Info-Kiosk:
- Select the “Restaurant Table Reservation” tab
- Choose your preferred language
- Select the restaurant of your choice
- Type in your room number
- Swipe your room card
- Select your preferred date
- Select your preferred time period from the ones available
- Press the confirmation button
- Collect your receipt to present it at the restaurant
- Press “Exit”

Note:
- Any cancellation must take effect at least 8 hours prior to the booked time otherwise you will lose the booking.
- For same-day reservation please book before 15:00 hrs.

In addition to the restaurant reservations system, our Info-Kiosk provide the following helpful tips:
- Hotel map
- Information on our Food & Beverage outlets and theme nights
- Entertainment & Activities Programme
- Kids Club Programme
- Kids Play Area
- All-Inclusive Policies
- Spa Menu
- Kanika Developments
- Bus schedule information
- Weather conditions
- Flight Information
- How to use the Info Kiosk
ELIAS BEACH HOTEL MAP

01. Arrival / Foyer (Entrance)

02. Lobby & Reception

03. Parking Place

04. Disabled Parking Place

RESTAURANTS

05. Flavours Restaurant

06. Amadeus Restaurant

07. Kiku Japanese Restaurant

08. Blue Paradise Restaurant

BARS

09. Mokka Cafe Bar & Terrace

10. Splash Pool Bar

11. Havana Venue

12. Blue Paradise Bar

SWIMMING POOLS

13. Outdoor Swimming Pool

14. Outdoor Kids Swimming Pool

15. Indoor Swimming Pool

KIDS

16. Little Monsters Kids Club

17. Kids Playground Area

LEISURE AND FACILITIES

18. Serenity Health Club & Spa

19. Hairdressing Salon

20. Fitness / Gym

21. Souvenir Shop

22. 1st Floor - Ironing Room

23. Europa A Conference Room

24. Europa B Conference Room

25. Business Center

26. Beach/Pool Towels Kiosk

27. Tennis Court

28. Gardens

29. Beach Volley

30. Squash Court

WEDDINGS

31. Sunset Pier

32. Chapel Prophet Elias